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Welcome to your new dental home!

We would like to take this opportunity to welcome you to our dental family. Your decision to choose us as your dental health provider is a great compliment. We will strive to give you the best dental treatment and service available.

It is our belief that our patients are the most important people in our office. Our staff and technical team proves this on a daily basis to the patients who come in each day.

Referrals of your family and friends are a great compliment. We will make every effort to make your relationship with this office so comfortable and worry-free that you can't help but tell your friends about us.

Please print all the documents in this section and fill them out in **ink**. Please bring them with you at the time of your appointment. We look forward to meeting you.

Sincerely,

Dr. Hanania and Team

WELCOME TO OUR OFFICE

We are dedicated to providing patients with the finest care. We treat every patient with the respect and understanding that they expect and deserve. Our patient's lifelong dental health is our number one priority.

APPOINTMENTS

We respect your time and always make every effort to remain on schedule. We feel that your time is as important as ours and we hope you feel the same. When scheduling your appointments we set aside time specifically for you. It is important to us that you receive the individual attention and quality care that you deserve. Arriving late is sometimes unavoidable but can cause problems and delays with patients that are scheduled after your appointment. Since we value all of our patient's time, we request that you do the same by simply keeping and being on time for your scheduled appointments. This allows us to productively work towards bettering the dental health of all our patients in a timely matter.

In the event you arrive late, we will evaluate our schedule and make every effort to see you. If time does not permit, we may ask you to reschedule. If you need to change an appointment we require at least 48 hours notice. (A Monday appointment will need to be changed on the Thursday prior to your appointment). To remind you of appointments we will give you a courtesy call, text or e-mail a day or two before your scheduled appointment.

EMERGENCIES

Our immediate concern is to respond to your discomfort promptly. Daily time is allotted for emergencies. It is helpful if you call us as early in the day as possible.

DIAGNOSIS-TREATMENT

To treat your dental needs, we require a complete evaluation of your present oral health, as well as your dental and medical history. Your initial visit involves the in-depth review of your forms and obtaining needed diagnostic information. If possible, please obtain the last set of x-rays that were taken by your previous dentist. They are needed prior to your comprehensive examination visit. If these x-rays are unavailable, a new set will be taken to make a proper diagnosis. When your examination is complete, we will discuss our findings with you and make recommendations for necessary treatment.

CHILDREN

We enjoy seeing all of your family members. Children are welcome in our office for preventative dentistry. We will make every attempt to treat your child in our office, but in certain cases it may be necessary to refer your child to a pediatric dentist. We do request that a parent or legal guardian accompanies children under the age of 18 years old throughout their visit.

FINANCIAL POLICY

Please understand that payment of your bill is considered a part of your treatment. In efforts to make our services more affordable for our patients, we have instituted the following policy for payment of services:

1. Full payment is due at time of service.
2. We accept cash, check, visa/master card or discover.
3. Financing is also available. Arrangements must be made prior to your appointment.

DENTAL INSURANCE

Our practice is committed to providing the best treatment for our patients and we charge what is usual and customary for our area. We do require your percentage of the bill be paid at the time of service. The balance is your responsibility whether your insurance company pays or not. If your insurance company has not paid your account in full within 45 days the balance is the your responsibility. Please review your policy for coverage details.

Unless other arrangements have been made your appointment will include an exam, x-rays and cleaning. Please arrive 30 minutes before your appointment if you have not already completed your forms. (All forms must be completed in INK).

We are looking forward to meeting you!

Sincerely,

Dr. Hanania and Team

Visit our Website!

www.mandarindentalprofessionals.com